Subprocessor	Location / Country	Legal basis for processing outside EU	Function	Function description	Updated
Amazon	Ireland		Hosting	We use Amazon for backup of our tool and stored data on customer plandiscs. Data is stored in the EU.	31.dec 2019
Azure (Microsoft)	Netherlands/ Ireland		Hosting	We use Microsoft Azure to host our tool and stored data on customer plandiscs. Data is stored in the EU and a backup is made in the Netherlands.	31.dec 2019
Microsoft	Ireland		Communication	We use Microsoft office to effect our daily work. There is neither relation nor connection between Plandisc.com and the Plandisc tool. Data is stored in EU.	31.dec 2019
Clearhaus	Denmark		Payments	Clearhouse is an online payment system. They holds informations to process a creditcard payment. They hold information of who to invoice. Therefore, they do not have any insight on users nor any contact information regarding the users – except the person (attention person) for whom the invoice is sent. Data is stored in the EU.	31.dec 2019
Spar Nord A/S	Denmark		Payments	SparNord is our bank. They do not hold usage/stored-data from a Plandisc nor can they access any of this information. Therefore, they do not have any insight on users nor any contact information about the users – except those to whom the invoice is to be sent. Data is stored in the EU.	31.dec 2019

Google	USA	Standard Contractual Clauses	Monitorring and hosting	Google Analytics is used for analytics purposes. All web browser history is saved in google analytics. All data is anonymized by a unique userid on each user of plandisc - known only by Plandisc. In a Enterprise subscription, it is possible to deselect all google tracking. Google has no access to the data stored in a Plandisc. Data are stored in the USA.	3. Aug 2020
Sproom	Denmark		Invoicing	We use Sproom for sending and receiving electronic invoices. They do not hold usage/stored-data from a Plandisc nor can they access any of this information. They hold information regarding who to invoice. Therefore, they do not have any insight on users nor any contact information about the users – except those to whom the invoice is to be sent. Data is stored in the EU.	31.dec 2019
Sharp Spring	USA	Standard Contractual Clauses	E-mail service	Sharspring is our mail-automation. Here all mails are sent from; notifications, onboarding and service mails. In Sharpspring we do not store any usage/stored-data from a plandisc. We only store contact email, name, subscription and some plandisc behavior (changed ring color, clicked print, etc). Sharspring is also on SCC (Standard Contractual Clauses). Every month we receive a transparency report from Sharpspring.	3. Aug 2020
Zapier	USA	Standard Contractual Clauses	Integration	Zapier is a connector, which pushes contact informatios from our Mail automation (Sharspring) to Zendesk (our Support system). They are on SCC (Standard Contractual Clauses). Zapier has no usage-data or access	3. Aug 2020

				to data from a plandisc. The only data Zapier has is the name and Email of the user. Zapier by default permanently delete all data after 30 days.	
ZenDesk	USA	BCR	Customer support	Zendesk is a ticket/customer support system where we handle all customer support. When a User writes/contacts us, a ticket is created in Zendesk. Zendesk which has no usage/stored-data from a plandisc.nor can it access any of the information that are stored in Plandisc. Zendesk only has the User name, email and subscription and limited, relevant web browser history, so we can provide the best possible support.	3. Aug 2020
QuickPay	Denmark		Payment gateway	We use Quickpay to accept payments online. No usage/stored-data from a plandisc is stored in Quickpay nor can Quickpay access/monitor any information. They hold information of who to invoice. Nor do they have any insight on users nor any contact information about the users. Data is stored in EU.	31.dec 2019
Webhosting.dk	Denmark		E-mail service	We use Webhosting for processing all our emails from the tool – plandisc. That is emails like notifications, renewal of subscription, invites to attendees, Due date reminder. No usage/stored-data from a plandisc is stored in Webhosting nor can Webhosting access/monitor any of the information. No data is stored.	31.dec 2019

E-conomic	Denmark		Invoicing	E-conomics is our accounting system. They do not hold usage/stored-data from a Plandisc nor can theyaccess any of this information. They hold information regarding who to invoice. Therefore, they do not have any insight on users nor any contact information about the users – except those for whom the invoice is to be sent. Data is stored in the EU.	31.dec 2019
PopUp Maker	Germany		Pop-up messaging	PopUp Maker is a pop-up tool used on our wordpress site. Not in the Plandisc tool. Pop-up Maker only hold information like the name and email. They do not hold usage/stored-data from a Plandisc nor can they access any of these informations. Data is stored in EU.	7. oct. 2020